

Welcome to world-class fibre

We're building a Fibre to the Premises (FTTP) broadband network and eligible residents will receive installation and connection works at no charge, as long as they register their details with Opticomm before the cut-off date of 31 July 2025.

Connect with a network that's built for your internet needs

Put simply, broadband is internet access and FTTP is the fastest and most reliable connection you can get. Our fibre network is built for:



Watching, working and learning

Access speeds of up 1Gbps*. The whole family can stream or download movies, large files and music at the same time, even at peak streaming hours of the day.



Gaming and playing

Fibre has less latency or delay than other connection types, so you'll have less lag and faster response times, making for a much smoother gaming experience.



Staying in touch

Video call family and friends with fewer dropouts as fibre supports a more consistent connection and is less likely to be interrupted by weather conditions.

*Actual speeds and performance will depend on factors including your service provider plan and design decisions.

To register your details, learn more about the rollout or choose a service provider, visit www.opticomm.com.au/sutton-ftp



OPTICOMM



The Opticomm fibre network is coming your way.

Get a superfast Fibre to the Premises (FTTP) broadband connection, thanks to the New South Wales Government.



OPTICOMM

Think 1Gbps is fast? We're just getting started!

Fibre has the capacity to support speeds well beyond 1Gbps¹. This means that as more devices in your home use the internet for more things, the network will be able to keep pace.

Benefit from a choice of providers offering services and plans to suit you

Here at Opticomm, we are a national broadband provider that builds and maintains the infrastructure that connects your home to the fibre network.

Once connected, phone and internet providers then offer services and plans to enable you to access the internet through our fibre network.

Enjoy the freedom to choose from a wide range of providers, and shop around for the perfect plan and terms to suit your needs and budget.

Ready to experience internet over a fibre connection?

Connecting your residence to superfast fibre is not automatic. Here is a guide to the rollout and how to get connected.

1 Register your details

Eligible addresses should register for a connection before the rollout completes in their area to receive installation and connection works at no charge*. Charges will apply for registrations outside of the area's cut-off date of 31 July 2025.

¹Actual speeds and performance will depend on factors including your service provider plan and design decisions.

*Eligible addresses must register their details ahead of the 31 July 2025 cut-off date or installation charges will apply. Once installation and connection works are complete, you'll need to place an order for a phone and internet plan with your chosen provider to access the internet. Your provider will discuss any associated plan charges with you directly.

2 Installing and connecting you to fibre

Outside works

When the network is ready in your area, we'll contact you about scheduling the work to install fibre from the street to the outside of your home.

Each property has its own layout from the street to the building, so an Opticomm approved technician will discuss with you the best way to install the fibre to your premises.

Installing equipment – inside the premises

Once we've built the fibre outside your home, we'll get in touch with you to schedule an appointment to install a connection box inside your home. The connection box will connect the fibre from outside your home to inside your home.

Important note: You'll need to ensure that someone over 18 years old is at home during appointments for all work outside and inside your home. If you are renting, you'll need your landlord's permission for the works to be carried out.

3 Contacting a phone and internet provider

To access the internet over the Opticomm network, you'll need to contact your chosen phone and internet provider to choose a plan that suits your needs. If your needs change or you require any support with your service, your provider will be able to assist you.

Visit [opticomm.com.au/connect](https://www.opticomm.com.au/connect) to see a list of service providers.

